

Job Description

New Communities Partnership (NCP) is Ireland's largest independent migrant-led national network of more than 150 immigrant-led groups comprising 65 nationalities. We are an organisation led by community members for community members, and the issues that we are addressing are grounded in our lived experiences. In addition to being the largest migrant-led Network in Ireland, we also offer a number of services that assist migrant individuals, families and groups with social inclusion, child protection, education, training, employment, cultural understanding and citizenship. [Learn more about our services here.](#)

[Family Support at the Migrant Family Support Service \(MFSS\)](#) is a service for migrant families, coordinated by New Communities Partnership and supported by TUSLA. The Service delivers culturally sensitive support and advocacy services to migrant families who are experiencing child protection interventions.

Migrant Family Support Worker will work closely with the Project Manager to develop the project and continue to deliver positive outcomes for migrant children and families who are experiencing child protection interventions.

Key Responsibilities

- Carrying out initial and comprehensive assessments for assigned cases
- Reporting directly to the Project Manager
- Initiating and implementing care plans for the allocated case work and having this reviewed by the line manager regularly
- Providing reports to the project manager on the planning and progress of case work
- Engaging with Migrant Family Support Service clients on a regular basis under the specific plans
- Delivering awareness training and providing information and advice to clients on parenting practices in Ireland and child protection procedures
- Inputting full and accurate client interaction records, including phone calls, case reports and correspondence
- Implementing client care plans through engaging with clients in the drop-in clinics, outreach, phone calls ect.
- Liaising with the Child and Family Agency (Tusla) and other external services in order to progress the client care plans
- Effectively run activities with the Migrant Family Support Service team as required by the Project Manager and NCP management
- Adhering to all NCP internal policies and procedures

- Participating in staff training sessions that support the vision and objectives of MFSS project
- Communicating in a multilingual capacity between clients and the external teams involved
- Work with the Project Manager and the MFSS team in conducting regular client satisfaction reviews

Person Specification

- Third level qualification in the field of Social Care, Community Work or equivalent
- Minimum 3 years' experience in Community and Family support settings
- Multi-lingual with excellent English oral and written skills
- Working knowledge of childcare legislation in Ireland
- Proficient in case management
- Proficiency in using the CRM Data Management System is desirable
- Flexibility to work according to the service demands
- Highly motivated to work effectively in a fast-paced environment and support the implementation of the project vision and objectives

The ideal candidate will have

- High-level interpersonal skills
- Excellent communication skills and report writing
- Excellent listening skills
- Ability to manage own workload
- Ability to work under pressure
- Understands the aspects of cultural diversity, ethnic and social issues

New Communities Partnership operates a Garda Vetting Policy and the successful candidate will be required to complete a Garda Vetting form on the offer of this position

Contract length: 9 months

Job Type: Full-time

Pay: From €29,000.00 per year

Apply by CV & Cover letter: familysupport@newcommunities.ie

Reference ID: Migrant Family Support Worker

Deadline: Monday, 7th of June 2025